



Terms and Conditions

'The Owner' is Beautiful Chairs.

'The Hirer' is the lead name stated on the booking form.

'The Hired Goods' are all items listed on the booking form.

'The Hire Period' is the period of time between the hired goods being delivered to and collected from the venue.

'Damaged Goods' are items which have been returned in a state whereby after laundering they cannot be re-hired due to misuse, examples of this are rips, footprints, graffiti, cigarette burns, candle wax and excessive food and drink stains. Beautiful Chairs understands that the hired goods are used during events so appreciate that there may be small marks which include light stains from food and drinks and minor scuff marks from shoes, which can be removed by laundering, these shall not be deemed 'damaged goods'.

1. At all times the Hired Goods will remain the property of *The Owner*.
2. *The Hirer* shall be solely and fully responsible for the *Hired Goods* for the *Hire Period*.
3. *The Owner* shall not be responsible for injury or damage to persons or property however sustained arising from any *Hired Goods*.
4. Beautiful Chairs will only accept changes to an order from *The Hirer*.
5. A 3% surcharge will be added to all Credit Card and American Express Transactions; Debit Cards and Bank Transfers will incur no surcharge.
6. A **50% deposit** is required to secure the booking, this deposit is non-refundable.
7. **The remaining balance** of the payment must be paid 4 weeks prior to the hire period.
8. In addition to this a **£50 returnable bond** must be paid to Beautiful Chairs 4 weeks prior to the hire period, this is to insure against damaged goods and missing items. Beautiful Chairs will refund the returnable bond along with a damage deposit report (less any charges as per point 11) to *The Hirer* by cheque within 28 days of the end of the hire period.
9. Unless otherwise requested, the refund of the returnable bond will be made payable to Hirer's name and sent to the address as it appears on the booking form.
10. If the returnable bond has been paid by a separate cheque, and there are charges due, Beautiful Chairs will cash the cheque, wait for it to be cleared then provide *The Hirer* with a damage report and, if applicable, a cheque for the balance of the bond.
11. **Additional Chairs** dressed on the day will be charged at £3.50 per chair. **Damaged goods** or **missing items** will be charged at the following rates: Chair Covers £12.00; Sashes £2.00; all other items will be charged at 4 times the hire cost. Beautiful Chairs will provide a damage report and deduct the relevant amount from the returnable bond.
12. If the charges exceed the £50.00 returnable bond, *The Hirer* is liable for these additional charges and they must be settled within 28 days of receipt of the damage report.
13. It is the responsibility of *The Hirer* to inform Beautiful Chairs if the venue changes their style or size of chairs between the time of booking and the *Hire Period*. Failure to do so may result in Beautiful Chairs being unable to cover the chairs.
14. **Minimum Order Policy** – An additional charge of £40 will be added to all bookings that require less than 50 chair covers.
15. **Final numbers** *The Hirer* must let Beautiful Chairs know the final numbers 4 weeks before *The Hire Period* (If the chairs are being dressed for a ceremony please account for registrars' and witness chairs). We do understand that there may be slight adjustments as it can be difficult to predict exact guest numbers; we are generally able to accommodate these changes. No refunds will be given for actual numbers falling below the figure given as the final number. The value for any additional chairs covered on the day will be deducted from the returnable bond.
16. **Cancellation** – If *The Hirer* wishes to cancel the booking they must do so in writing. If this is within 2 months of the hire period full payment will be required. Cancellations with more than 2 months' notice will not require any additional payment.
17. Beautiful Chairs reserve the right to use any photography taken during the hire period.

By booking with Beautiful Chairs the Hirer is agreeing to the Terms and Conditions outlined above.

